



May 2024

Shawano Municipal Utilities & City of Shawano Public Works Department Newsletter



We Want to Help You Save.

We're working every day to make sure you have the power you need to keep your home and your life humming along. But we also have an interest in helping you manage the amount of energy you use during times of higher energy costs. Here are a few ways we can help:

- Enroll in a budget payment plan. Avoid unpredictable utility bills and make balancing your budget a little easier.
- Track your energy usage via MyAccount and set notification alerts for high usage trends. We'll send you an email or text message when your energy use is higher than normal.
- Contact us to learn more about energy-saving programs.



Did you know you can set-up text message alerts on MyAccount?

Receive texts alerts for the following:

- New Bill Alert
- Due Date Reminder
- Scheduled Payment Reminder
- Past Due Reminder
- Water Alert
- Weekly Usage



To sign up for text alerts, you will need to create an account at
www.myaccount.cityofshawano.com

You will need to know your account number and have your names exactly how it appears on your bill.



Over the Phone Bill Payment



To make a payment over the phone, please follow these steps.

Call: 715-526-3131 #1 or 855-748-3078

Step 1: Enter your account number

Step 2: Enter billing zip code

Step 3: Enter 1 for Credit, Enter 2 for Debit, Enter 3 for E-Check

Step 4: Enter your card number

Step 5: Enter your expiration date

Step 6: Enter your cards security code

Step 7: Enter 1 to pay full amount or 2 for a different amount

***Please follow all directions that are given by the automated system. If it times out, you will need to start over.**

Call Department of Public Works (DPW) 715-526-3512

- Regarding Garbage, Recycling & Yard Waste.
- Garbage can replacement
- Water Quality
- General Street/Side Walk
- Traffic Light Outage

The 2023 Annual Drinking Water Quality Report is available on the City Website for viewing

May 2024

Sun	Mo	Tue	We	Thu	Fri	Sat
			1	2	3	4
5	6 Recycling Week	7	8	9	10	11
12	13	14	15	16	17	18
19	20 Recycling Week	21	22	23	24	25
26	27 Closed	28	29	30	31	

Summer Office Hours will begin Friday May 31st

Mon-Thur: 7:30am-4:30pm

Friday: 7:30am-12:00pm

Payments still can be made:

1. By phone: 715-526-3131#1
2. Online with MyAccount
3. Dropped off in our Dropbox
4. Charlies County Market
5. Abby Bank

Our office will be closed

**Monday
May 27th**

