



February 2024

Shawano Municipal Utilities & City of Shawano Public Works Department Newsletter



ACH Automatic Bill Payment

With ACH your utility payment will be automatically deducted from your checking or savings account and applied to your utility account.

Advantages of ACH:

No need to worry about late fees, last minute trips to drop off payments, delayed mail or updating your debit card. You'll also be saving money on checks and postage.

Common Questions:

- Will I still receive my monthly bill?

Yes, you will still receive your bill in the mail for you to review. The only difference is that it will now say "Pre-Authorized, Do Not Pay"

- When will my bill be paid?

Your bill will be paid on the due date and will be automatically deducted from your checking or savings account.

How do I sign up?

- Complete our ACH form and attach a voided check along with it.
- Forms can be filled out at our office or online www.smutilities.com



Water Leak Alerts

Catch water leaks and protect your home by enrolling in our Water Leak Alert feature through MyAccount, our online account management tool. Simply login to MyAccount and enable Water Leak Alert and receive an alert when there has been continuous or higher than normal water usage in your home over the past 24 hours. Choose to be notified via email or text message. Contact us with any questions or if you need assistance on signing up. We are here to help you manage your water and energy usage – keeping you and your family safe.

ENERGY SERVICES FOR SHAWANO COUNTY



Energy Services FOR Shawano County

Energy Services provides **Wisconsin Home Energy Assistance Program (WHEAP)** to residents within Shawano County. The program is administered by the State of Wisconsin Home Energy Plus (HE+) Program.

Our capable staff are available to answer any questions you may have and assist you in applying for WHEAP or other resources that may be of help.

WHO MAY QUALIFY FOR HOME ENERGY ASSISTANCE

- ✓ Households that pay heating costs directly to a fuel or utility company and have an active utility account. Households whose heating costs are included in their rent, may qualify.
- ✓ Students enrolled at least part time have additional eligibility requirements. Please contact us for more information.
- ✓ Households whose total gross income for the ONE MONTH immediately preceding the month of application are at or below the amount shown for your family size (see income guidelines).

2023
2024 home energy+

NEW ENERGY ASSISTANCE GROSS INCOME GUIDELINES FOR THE PREVIOUS ONE MONTH

NUMBER IN HOUSEHOLD	GROSS INCOME LIMIT (1 MONTH)
1	\$2,820.67
2	\$3,688.58
3	\$4,556.50
4	\$5,424.50
5	\$6,292.42
6	\$7,160.33
7	\$7,323.00
8	\$7,485.75

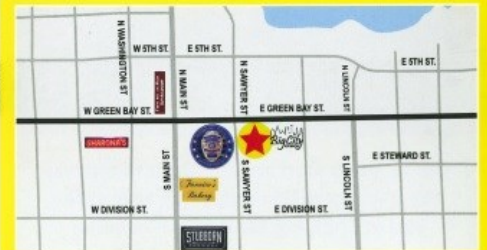


Keeping the **HEAT & POWER** on for those most in need in your community!

**CALL TODAY
715-526-4740**

**212 E Green Bay St
Ste E
Shawano, WI 54166**

*This site is fully accessible.



EMERGENCY AFTER-HOURS ASSISTANCE

If you are low/have run out of fuel oil or LP gas and are without resources, call ESI immediately. If you own your home and are experiencing a problem with your furnace, call ESI immediately at:

»»» 715-526-4740 «««

LOW AND FIXED INCOME HOUSEHOLDS MAY ALSO QUALIFY FOR:

LIHEAP Crisis Energy Assistance Funds

• For those w/ special unmet needs additional LIHEAP crisis, KWW/CF, Heat For Heroes, or utility charitable funds may also be available. ~Call 1-800-506-5596 or visit www.heat.help

Low Income Weatherization/LIHEAP Emergency Furnace Assistance

Wisconsin's Division of Energy Services oversees the Wisconsin Weatherization Assistance Program (WAP). WAP provides energy conservation services in eligible households to help reduce home energy costs and save energy. Work performed often includes insulation, sealing air leaks, installation of energy-saving products, and repair or replacement of inefficient furnaces or other appliances.

February 2024

Sun	Mo	Tue	We	Thu	Fri	Sat
				1	2	3
		Recycling Week				
4	5	6	7	8	9	10
11	12	13	14	15	16	17
		Recycling Week				
18	19	20	21	22	23	24
25	26	27	28	29		
		Recycling Week				

Follow Our New Business Facebook Page

Shawano Municipal Utilities.

To stay up to date on power outages, tips, events & more!

