

You're Invited!

Join us for our ribbon cutting ceremony and open house on Friday, **August 16th at 10am**. We will be having a brief ribbon cutting ceremony hosted by our General Manager Bruce Gomm and members of our commission, with local and state politicians in attendance. Afterward we will be taking groups around our facility to tour the new building. We will have treats and beverages. The ribbon cutting ceremony will be taking place in our garage. If planning on attending please park in the Huckleberry Harbor parking lot.



ACH Automatic Bill Payment

With ACH your utility payment will be automatically deducted from your checking or savings account and applied to your utility account.

Advantages of ACH:

No need to worry about late fees, last minute trips to drop off payments, delayed mail or updating your debit card. You'll also be saving money on checks and postage.

Common Questions:

*Will I still receive my monthly bill?

Yes, you will still receive your bill in the mail for you to review. The only difference is that it will now say "Pre-Authorized, Do Not Pay." Bills can be viewed online at myaccount.cityofshawano.com

*When will my bill be paid?

Your bill will be paid on the due date and will be automatically deducted from your checking or savings account.

How do I sign up?

- Complete our ACH form and attach a voided check along with it.
- Forms can be filled out in office or online at www.smutilities.com

We Need Your Help!

Please Update your Contact Information

We want to make sure we've got your back in any situation, especially during emergencies. But to do that, we need your help! Please take a moment to ensure we have your most up-to-date contact information on file.

(Phone Number, Email, Mailing Address etc.)

Call us at 715-526-3131 during business hours to update.

Call Department of Public Works (DPW) 715-526-3512

Regarding Garbage, Recycling & Yard Waste.
Garbage can replacement
Water Quality

General Street/Side Walk Maintenance
Traffic Light Outage

August 2024

Su	Mo	Tue	We	Th	Fri	Sat
				1	2	3
	Recycling Week					
4	5	6	7	8	9	10
11	12	13	14	15	16	17
	Recycling Week					
18	19	20	21	22	23	24
25	26	27	28	29	30	31
	Recycling Week					

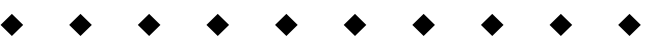
Summer Office Hours

Mon-Thur: 7:30am-4:30pm

Friday: 7:30am-12:00pm

Payments still can be made:

1. By phone: 715-526-3131#1
2. Online with MyAccount
3. Drop off in our Dropbox
4. Charlie's County Market
5. Abby Bank



Our Office will be closed

Monday, September 2nd

in observance of Labor Day.

We hope you have a fun & safe holiday

